



25 OCT 2018

Dear [REDACTED]

Thank you for your email of 8 October 2018 to the Ministry of Education requesting the following information:

1. *Copies of any communications including but not limited to Reports received by the Ministry relating to the compliance by approved transport operators (taxi companies) with provisions of the Total Mobility Service run by Auckland Transport and or providers (taxi companies) that deliver the Ministry of Education's Specialised School Transport Assistance (SESTA) programme in the Auckland region.*
2. *Copies of any emails between Auckland Transport and the Ministry relating to the compliance with the Health and Safety at Work Act by transport operators (taxi companies) who may also provide the delivery of the Specialised School Transport Assistance (SESTA) programme in the Auckland region.*
3. *Please take this request to include communications including but not limited to emails from the Ministry's School Transport Team and email address school.transport@education.govt.nz about the delivery of SESTA services by transport operators (taxi companies) from 1 January 2018 through to today's date.*

Your request has been considered under the Official Information Act 1982 (the Act).

In relation to point one, I am refusing your request under section 18(e) of the Act as the requested information does not exist. I recommend you contact Auckland Transport (AT) for more information on the Total Mobility scheme.

In relation to point two, there is one email between AT and the Ministry relating to the compliance with the Health and Safety at Work Act by Transport Service Providers in scope of your request, and it is attached for your information. Contact details of Ministry and AT staff have been withheld to protect the privacy of natural persons.

I have interpreted point three as relating to SESTA providers in the Auckland region, and communications relating to the AT Total Mobility scheme contract. I am refusing this part of your request under section 18(e) of the Act as the requested information does not exist.

For more information on SESTA, please visit the Ministry's website:

<https://www.education.govt.nz/school/running-a-school/school-transport/sesta/>

Please note, the Ministry now proactively publishes OIA responses on our website. As such, we may publish this response on our website after five working days. Your name and contact details will be removed.

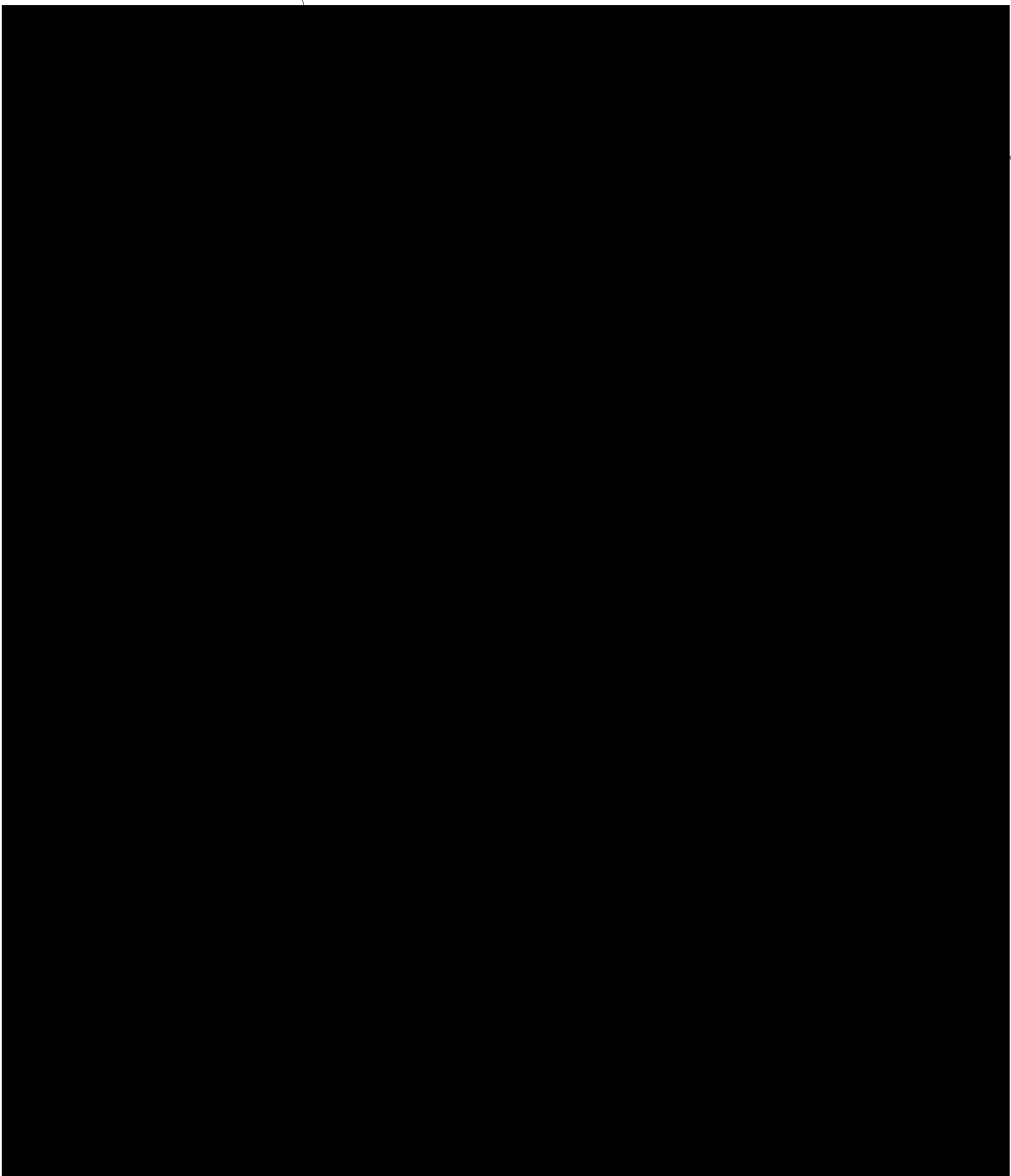
Thank you again for your email. You have the right to ask an Ombudsman to review this decision. You can do this by writing to info@ombudsman.parliament.nz or Office of the Ombudsman, PO Box 10152, Wellington 6143.

Yours sincerely



Kim Shannon
Head of Education Infrastructure Service

Out of scope



From: Bruce Chase

Sent: Tuesday, 25 September 2018 11:38 a.m.

To: 'David Tribe (AT)' <[REDACTED]>

Subject: RE: Taxi compliance

s 9(2)(a) OIA

Thanks David,

Appreciate the feed back.

We will be following up with ACT.

Ma te wa

Bruce Chase | Senior Health and Safety Advisor

School Transport



s 9(2)(a) OIA

Justice Centre, 19 Aitken Street

PO BOX 1666, Wellington 6140

s 9(2)(a) OIA

From: David Tribe (AT) [[mailto:](#) 

Sent: Monday, 24 September 2018 4:26 p.m.

To: Bruce Chase <@education.govt.nz>

Subject: RE: Taxi compliance

s 9(2)(a) OIA

Hi Bruce, we have the same NZQA standards as you (I'm sure)

- [1748](#) - Transport passengers with impairments or disabilities
- [1750](#) - Foster effective passenger relations
- [1734](#) - Demonstrate knowledge of stress, health and fatigue for driving
- [3462](#) - Demonstrate knowledge of traffic law for the purpose of safe driving
- [17593](#) - Apply safe work practices in the workplace
- [26551](#) - Provide first aid for life threatening conditions
- [26552](#) - Demonstrate knowledge of common first aid conditions and how to respond to them
- [15165](#) - Transport passengers in wheelchairs using total mobility vehicles equipped with hoist or ramp (this is only necessary for drivers who operate vans with hoists, not for all drivers)

Many of the drivers had not completed some, most or even any of them. A reasonable number had though and I'm assuming that many of your drivers will have done so. But might be worth checking with Murray.

Cheers

Dave

s 9(2)(a) OIA

From: Bruce Chase <@education.govt.nz>

Sent: Monday, 24 September 2018 3:30 p.m.

To: David Tribe (AT) < >

Subject: Taxi compliance

s 9(2)(a) OIA

Kia ora David,

We meet a few weeks back with Phil Knight.

Am following up re: Taxi Driving training compliance.

Are you able to let me know what training had the drivers not completed.

Obviously want to ensure that all our MoE contracted drivers are compliant.

Look forward to your reply

Ma te wa

Bruce Chase | Senior Health and Safety Advisor
School Transport

DDI [REDACTED]
19 Aitken St, Wellington

s 9(2)(a) OIA

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We get the job done *Ka oti i a matou nga mahi*

We are respectful, we listen, we learn *He ropu manaaki, he ropu whakarongo, he ropu ako matou*

We back ourselves and others to win *Ka manawanui ki a matou, me etahi ake kia wikitoria*

We work together for maximum impact *Ka mahi ngatahi mo te tuinga nui tonu*

Great results are our bottom line *Ko nga huanga tino pai a matou whainga mutunga*

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