

APPENDIX A

Programme Complaints made to Ministry of Education since its inception 2020

Supplier Count of Record Type	Year				Total
	2020	2021	2022	2023	
MON	1	1	5	1	8
Other				1	1
Supplier			5		5
Awhi Kai	1		2		3
Kitchen			1		1
Supplier			1		1
Bay Catering	3		5	1	9
School				1	1
Supplier			5		5
Bells Produce Limited		1	5		6
Supplier			5		5
Black Fig Catering and Events	1			1	2
Supplier				1	1
Bridge Valley Adventure Centre				1	1
Supplier				1	1
Club Restaurant & Club School Lunches			3	3	6
School				2	2
Supplier			3	1	4
Compass Group New Zealand Limited	9	6	14	24	53
Kitchen		1	1	8	10
School		1	1		2
Supplier		3	12	16	31
Cornerstone Children's Services Limited			1		1
Kitchen			1		1
Dargaville High School			1		1
Kitchen			1		1
Dish Catering	1		1	2	4
Supplier			1	2	3
Dragonfly Catering		1			1
Supplier		1			1
East Anndion Limited			3		3
School			1		1
Supplier			2		2
Eat My Lunch (trading as Lunchy)	4	1	24	2	31
Kitchen		1	10	1	12
Supplier			14	1	15
FED				1	1
Supplier				1	1
Fingerfood Catering Company/Spit Roast Catering Company	1		1		2
School			1		1
Gisborne Boys' High School				1	1
School				1	1

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Good Neighbour	1				1
Hastings Girls' High School				2	2
Kitchen				2	2
Hawera Subway Limited		1			1
Supplier		1			1
Hebrew Café & Catering				2	2
Kitchen				2	2
Jak's Café and Bar				3	3
Supplier				3	3
Ka Pai Kai Aotearoa Limited			1	1	2
Other				1	1
Supplier			1		1
Kaan's Catering Supplies Limited	2			3	5
Supplier				3	3
Kai Ora – Pataka			3		3
Supplier			3		3
Kaitime	7	2		1	10
Kitchen				1	1
Supplier		1			1
Kāpura Schools Limited	1	1	25	8	35
Kitchen			1		1
Supplier			24	8	32
Kimiora - A Lifeline Charitable Trust			3		3
Supplier			3		3
Koha Kai Trust Board	5				5
Lee's Catering				2	2
Supplier				2	2
Libelle Group - School Lunches	15	16	78	63	172
Kitchen		2	29	25	56
School		1	3	1	5
Supplier		9	46	37	92
LIFE Community		1	3		4
Supplier		1	3		4
Loaded Nutrition	2	2	4	1	9
Supplier		1	4	1	6
Longburn Adventist College				1	1
Kitchen				1	1
Manawa Munchies Limited			5		5
Kitchen			1		1
Supplier			4		4
Manurewa High School				1	1
Kitchen				1	1
Mitzi and Twinn Café & Catering				2	2
Kitchen				2	2
Mohaka Kingz Contracting Limited	1				1
Montana Group Auckland	9		3	2	14

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Supplier			3	2	5
Montana Group Waikato		1		1	2
Supplier				1	1
Nuhaka School				1	1
Supplier				1	1
Peri's Kitchen		1	6		7
Supplier		1	6		7
Piopio Pantry Limited	2				2
Pita Pit Greenlane				2	2
Supplier				2	2
Pita Pit New Zealand		3	1	1	5
Supplier		3	1	1	5
Pita Pit Oamaru		1	1		2
Kitchen			1		1
Supplier		1			1
Pita Pit Pukekohe				1	1
Kitchen				1	1
Pita Pit Rotorua Redwoods				1	1
Supplier				1	1
Pita Pit Takanini			1	2	3
Kitchen			1	1	2
Supplier				1	1
Pita Pit Tay Street		1			1
Pita Pit Te Awamutu				1	1
Supplier				1	1
Pita Pit Whangarei			1		1
Supplier			1		1
Pukete Neighbourhood House			3		3
Kitchen			1		1
School			1		1
Puku Ora Limited			2	3	5
Supplier			2	3	5
Ruatoria Pies	2				2
SOUTHERN HOSPITALITY LTD			2		2
Supplier			2		2
Spotless Facility Services (NZ) Limited	4	5	20		29
Kitchen			1		1
School		1			1
Supplier		4	19		23
Stay Loaded			1	1	2
Kitchen				1	1
Supplier			1		1
Subway Lower Hutt				1	1
Kitchen				1	1
Subway New Zealand		2	1		3
Supplier		2	1		3

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Subway Otahuhu/Manukau/Papakura/Pukekohe Group/Northland School			2	9	11
Kitchen				2	2
Supplier			2	7	9
Te Hana Te Ao Marama			1		1
Supplier			1		1
Te Kura ā Iwi o Pawarenga			1		1
Other			1		1
The Brick House Restaurant & Function Centre			6	11	17
Kitchen				2	2
Supplier			6	9	15
The Catering Company			1	1	2
Supplier			1	1	2
The Daily Café				4	4
Supplier				4	4
The Food Company				1	1
Kitchen				1	1
The Good Vibes Company (formally Deeja's)	2	2	30	3	37
Kitchen			2	1	3
School			1		1
Supplier			27	2	29
The Huhu Café			4		4
Supplier			4		4
Tika Catering Limited				1	1
Supplier				1	1
Trust House Limited			2	7	9
Kitchen			1	4	5
Supplier			1	3	4
UCSA	1	1	1		3
Supplier		1	1		2
Grand Total	75	49	278	181	583