

Tim Ryan

From: Anna Niles
Sent: Thursday, 18 January 2024 10:14 am
To: 9(2)(a)
Cc: 9(2)(a)
Subject: RE: Serious Incident Report - 9(2)(ba)(i)

9(2)(a)

Many thanks for the update. Please feel free to email us any further relevant updates regarding the incident.

Ngā mihi nui,

Anna Niles | Kaitohutohu Matua | Senior Education Adviser - ECE
Te Mahau | Te Tai Runga
DDI +6433787350 | Mobile 9(2)(a)
Christchurch Office

[education.govt.nz](https://www.education.govt.nz)

He mea tārai e mātou te mātauranga kia rangatira ai, kia mana taurite ai ōna huanga
We shape an education system that delivers equitable and excellent outcomes



From: 9(2)(a)
Sent: Wednesday, January 17, 2024 4:03 PM
To: Anna Niles <Anna.Niles@education.govt.nz>
Cc: 9(2)(a)
Subject: Re: Serious Incident Report - 9(2)(ba)(i)

You don't often get email from 9(2)(a) [Learn why this is important](#)

Thank you Anna.
As I was away, she has worked alongside 9(2)(a) keep consistently across this. I was notified around 4.45-5pm 9(2)(a) via phone 9(2)(a).
9(2)(ba)(i)

9(2)(a) are notifying all parents of this incident, however we are still in the process of conducting a thorough investigation 9(2)(ba)(i)

I will be on call to the services whilst 9(2)(a) will pick up on her return.

Ngā mihi nui
9(2)(a)
9(2)(a)

9(2)(a)

On Wed, 17 Jan 2024, 3:29 pm Anna Niles, <Anna.Niles@education.govt.nz> wrote:

9(2)(a)

Thanks for sending this through. We will review the incident report and make contact again should we require further information.

Ngā mihi nui,

Anna Niles | Kaitohutohu Matua | Senior Education Adviser - ECE
Te Mahau | Te Tai Runga

DDI +6433787350 | Mobile 9(2)(a)
Christchurch Office

education.govt.nz

He mea tārai e mātou te mātauranga kia rangatira ai, kia mana taurite ai ōna huanga
We shape an education system that delivers equitable and excellent outcomes

From: 9(2)(a)

Sent: Wednesday, January 17, 2024 12:21 PM

To: Anna Niles <Anna.Niles@education.govt.nz>; 9(2)(a)

Subject: Serious Incident Report - 9(2)(ba)(i)

You don't often get email from 9(2)(a) . [Learn why this is important](#)

Kia Ora Anna

Please see attached a serious incident report and all additional documents, for an incident that occurred on Monday 15th January 2024.

9(2)(ba)(i)

, and 9(2)(a) a
meeting set for Friday at 5.30pm with the staff involved. 9(2)(ba)(i)

9(2)(a) been CC'd into this email and will be your contact moving forward in relation to this matter 9(2)(a) [REDACTED], the Centre Manager who completed the report, is also available should you have any further questions or require further information.

Thanks

Regards,

9(2)(a) [REDACTED]

9(2)(a) [REDACTED]

9(2)(a) [REDACTED]

CONFIDENTIALITY NOTICE:

9(2)(ba)(i) [REDACTED]

DISCLAIMER:

This email and any attachments may contain information that is confidential and subject to legal privilege. If you are not the intended recipient, any use, dissemination, distribution or duplication of this email and attachments is prohibited. If you have received this email in error please notify the author immediately and erase all copies of the email and attachments. The Ministry of Education accepts no responsibility for changes made to this message or attachments after transmission from the Ministry.

Document 2

Tim Ryan

From: Anna Niles
Sent: Thursday, 18 January 2024 2:05 pm
To: 9(2)(a)
Subject: RE: Media request

9(2)(a)

Thanks for your reply. The Ministry of Education have not identified the service within our response to the media.

For further guidance on how to proceed we suggest continuing to consult your lawyers.

Ngā mihi nui,

Anna Niles | Kaitohutohu Matua | Senior Education Adviser - ECE
Te Mahau | Te Tai Runga
DDI +6433787350 | Mobile 9(2)(a)
Christchurch Office

[education.govt.nz](https://www.education.govt.nz)

He mea tārai e mātou te mātauranga kia rangatira ai, kia mana taurite ai ōna huanga
We shape an education system that delivers equitable and excellent outcomes



From: 9(2)(a)
Sent: Thursday, January 18, 2024 12:57 PM
To: Anna Niles <Anna.Niles@education.govt.nz>
Subject: Fwd: Media request

You don't often get email from 9(2)(a) [Learn why this is important](#)

Thanks Anna.

9(2)(ba)(i)

9(2)(ba)(i) . We are waiting to confirm an independent investigator.

Looking for some guidance please to allow us to undertake this process and provide a fair process to all. If you have anyone independent, then that would be good also.

Ngā Mihi,

9(2)(a)

CONFIDENTIALITY NOTICE:

9(2)(ba)(i)

On Thu, Jan 18, 2024 at 12:23 PM Anna Niles <Anna.Niles@education.govt.nz> wrote:

9(2)(a)

The Ministry of Education has received the following request from the media. Please see the query and Ministry response below.

Query: From 9(2)(a) from the Press “We have been made aware of an incident a few days ago where a toddler escaped from an early childhood centre or kindergarten in Rolleston.

I'm looking to understand:

- When was the Ministry notified of the incident?
- What does the Ministry understand happened?
- How did the child escape the centre?
- How long was the child away from the centre?
- Did the child walk down the road?
- How was it returned to the centre?
- Is the centre to be blamed for a lack of supervision?
- Will there / has there be any repercussions for the centre?
- Can the centre be named?

Ministry of Education response:

“We were notified of the incident on Wednesday 17 February.

Early learning services must comply with the Education (Early Childhood Services) Regulations at all times. As a result of the incident we are undertaking an investigation to ensure the service is meeting these.”

Ngā mihi nui,

Anna Niles | Kaitohutohu Matua | Senior Education Adviser - ECE
Te Mahau | Te Tai Runga

DDI +6433787350 | Mobile 9(2)(a)
Christchurch Office

[education.govt.nz](https://www.education.govt.nz)

He mea tārai e mātou te mātauranga kia rangatira ai, kia mana taurite ai ōna huanga
We shape an education system that delivers equitable and excellent outcomes

DISCLAIMER:

This email and any attachments may contain information that is confidential and subject to legal privilege. If you are not the intended recipient, any use, dissemination, distribution or duplication of this email and attachments is prohibited. If you have received this email in error please notify the author immediately and erase all copies of the email and attachments. The Ministry of Education accepts no responsibility for changes made to this message or attachments after transmission from the Ministry.

Tim Ryan

From: 9(2)(a)
Sent: Thursday, 18 January 2024 3:44 pm
To: Anna Niles
Subject: Fwd: FYI Bulk comms to staff

You don't often get email from 9(2)(a) . [Learn why this is important](#)
For the file Anna - email to parents.

Ngā Mihi,

9(2)(a)

CONFIDENTIALITY NOTICE:
9(2)(ba)(i)

----- Forwarded message -----

From: 9(2)(a)
Date: Thu, Jan 18, 2024 at 3:42 PM
Subject: Fwd: FYI Bulk comms to staff
To: 9(2)(a)

----- Forwarded message -----

From: 9(2)(a)
Date: Wed, 17 Jan 2024 at 13:25
Subject: FYI Bulk comms to staff
To: 9(2)(a)

PRIVATE AND CONFIDENTIAL

Kia ora e te whānau

We always aim to be open, honest and transparent as owners out of mutual respect to our families and staff.

Therefore, we write this email to inform you of a serious incident that occurred on Monday the 15th of January, where a fire exit gate failed, and a child was able to exit the premises. The children's safety, whilst in our care, is absolutely paramount to us and although the child is safe, and the gate has been fixed, we are continuing to undertake a full and thorough investigation.

We have self-reported this incident to the Ministry of Education to also review.

As there is an investigation underway for this incident it is not to be discussed and is to be treated as private and confidential. Should you have any questions, please discuss these privately 9(2)(a)

Kind Regards

9(2)(a)

Regards,

9(2)(a)

CONFIDENTIALITY NOTICE:

9(2)(ba)(i)

Document 4

Tim Ryan

From: Anna Niles
Sent: Thursday, 18 January 2024 3:51 pm
To: 9(2)(a)
Subject: RE: FYI Bulk comms to parents

9(2)(a)

Many thanks, noted and added to File.

Ngā mihi nui,

Anna Niles | Kaitohutohu Matua | Senior Education Adviser - ECE
Te Mahau | Te Tai Runga

DDI +6433787350 | Mobile 9(2)(a)
Christchurch Office

education.govt.nz

He mea tārai e mātou te mātauranga kia rangatira ai, kia mana taurite ai ōna huanga
We shape an education system that delivers equitable and excellent outcomes



From: 9(2)(a)
Sent: Thursday, January 18, 2024 3:45 PM
To: Anna Niles <Anna.Niles@education.govt.nz>
Subject: Fwd: FYI Bulk comms to parents

You don't often get email from 9(2)(a) . [Learn why this is important](#)
9(2)(ba)(i)

Ngā Mihi,

9(2)(a)

CONFIDENTIALITY NOTICE:
9(2)(ba)(i)

----- Forwarded message -----

From: 9(2)(a)

Date: Thu, Jan 18, 2024 at 3:41 PM
Subject: Fwd: FYI Bulk comms to parents
To: 9(2)(a)

----- Forwarded message -----

From: 9(2)(a)
Date: Wed, 17 Jan 2024 at 13:16
Subject: FYI Bulk comms to parents
To: 9(2)(a)

Kia ora e te whānau

We always aim to be open, honest and transparent as a provider out of mutual respect to our families. Therefore, we write this email to inform you of a serious incident that occurred on Monday the 15th of January, where a fire exit gate failed and a child was able to exit the premises. The children's safety, whilst in our care, is absolutely paramount to us and although the child is safe, and the gate has been fixed, we are continuing to undertake a full and thorough investigation.

As a part of this, there will be some policy changes coming out to you which will be emailed out as they are amended. We have self-reported this incident to the Ministry of Education to also review.

If you feel you need any further reassurance in regard to the care of your child(ren), we ask you to communicate directly with our Centre Manager only as we must continue to maintain a fair and robust process in the best interests of the children in our care.

Kind Regards

9(2)(a)
Regards,

9(2)(a)

CONFIDENTIALITY NOTICE:

9(2)(ba)(i)