

Key	These Cases Relate to Non Enrolment Cases (NE)
	These Cases Relate to Unjustified Absence Cases (UA)

Provider Area	National
Service Provider	National

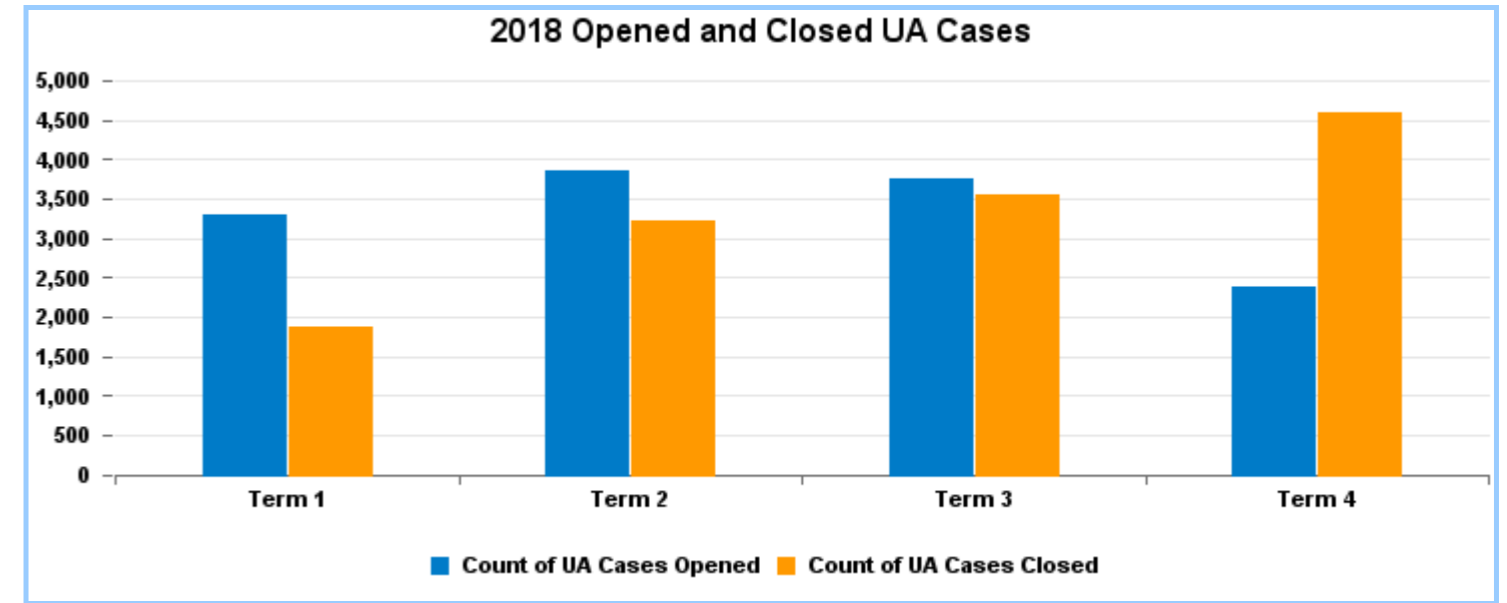
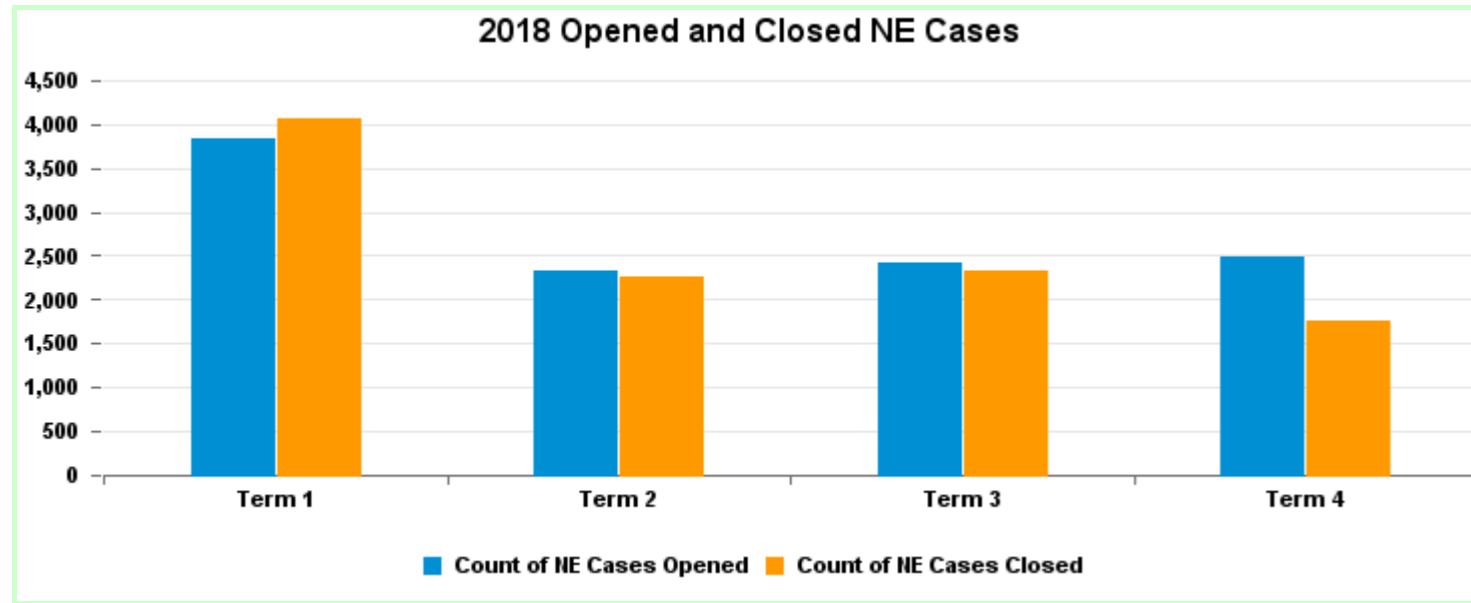
2018 Opened and Closed Cases

	2018 NE Cases Opened	2018 NE Cases Closed
Term 1	3,844	4,061
Term 2	2,327	2,257
Term 3	2,408	2,316
Term 4	2,495	1,751
TOTAL	11,074	10,385

- Term 1 includes all cases from 01 Jan 2018 to 13 Apr 2018
 - Term 2 includes all cases from 14 Apr 2018 to 06 Jul 2018
 - Term 3 includes all cases from 07 Jul 2018 to 28 Sep 2018
 - Term 4 includes all cases from 29 Sep 2018 to 31 Dec 2018
- A case is considered to be open when it reaches State 2 (Loaded for Action)

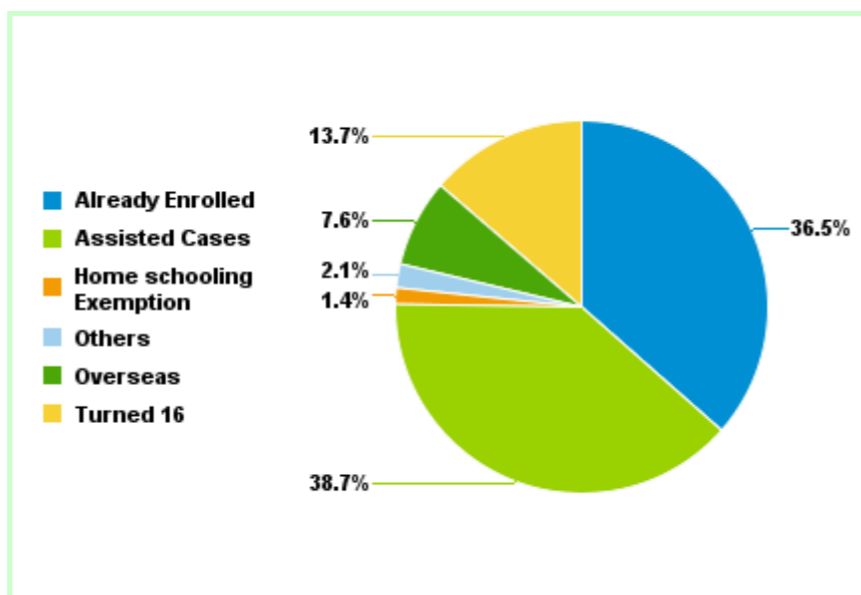
	2018 UA Cases Opened	2018 UA Cases Closed
Term 1	3,294	1,870
Term 2	3,849	3,212
Term 3	3,753	3,554
Term 4	2,372	4,587
TOTAL	13,268	13,223

- Term 1 includes all cases from 01 Jan 2018 to 13 Apr 2018
 - Term 2 includes all cases from 14 Apr 2018 to 06 Jul 2018
 - Term 3 includes all cases from 07 Jul 2018 to 28 Sep 2018
 - Term 4 includes all cases from 29 Sep 2018 to 31 Dec 2018
- A case is considered to be open when it reaches State 0 (Loaded for Action)

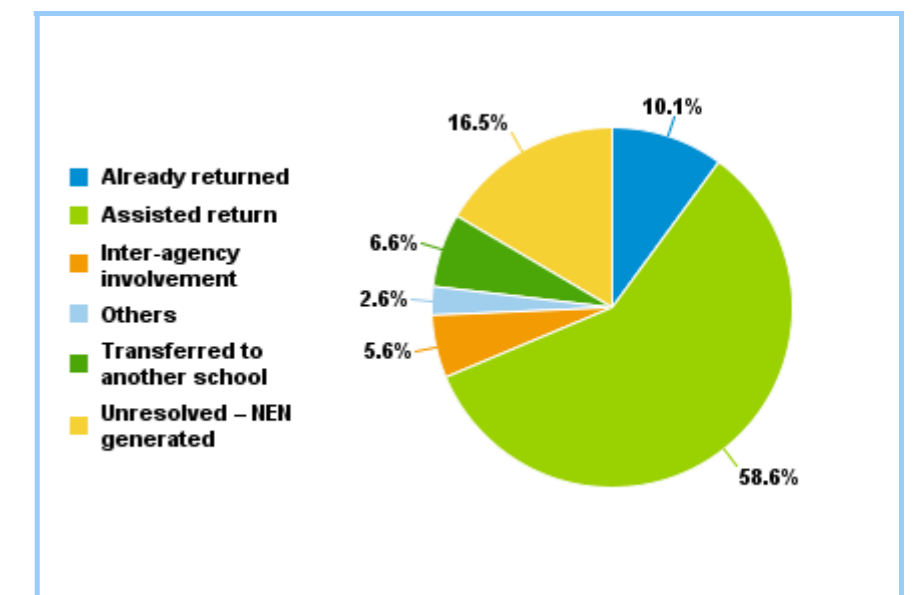


2018 Closure Reasons

NEN Closure Reason	Number of Cases	% of Cases Closed by Reason
Already Enrolled	3,790	36.5%
Already Exempt	53	0.5%
Assisted AE placement	339	3.3%
Assisted Enrolment	3,508	33.8%
Assisted Exemption	176	1.7%
Care & Protection Residence	15	0.1%
Deceased		0.1%
Foreign Student	20	0.2%
Home schooling Exemption	147	1.4%
Overseas	790	7.6%
Turned 16	1,422	13.7%
Under 6		0.1%
Youth Justice Residence	110	1.1%
TOTAL	10,385	100.0%



Closure Reason	Number of Cases	% of Cases Closed by Reason
Already returned	1,331	10.1%
Assisted return	7,750	58.6%
Deceased		0.0%
Inter-agency involvement	745	5.6%
Overseas	94	0.7%
Reached school leaving age	240	1.8%
Residential Care Facility		0.0%
Transferred to another school	875	6.6%
Unresolved – NEN generated	2,184	16.5%
TOTAL	13,223	100.0%



2018 Active NE and UA Cases Time Open (calendar days)

Months Open	Number of Open NE Active Cases	% of Open NE Cases by Month Open
0 to 3 Months	2,177	55.4%
4 to 6 Months	756	19.2%
7 to 9 Months	505	12.8%
10 to 12 Months	178	4.5%
13+ Months	314	8.0%
TOTAL	3,930	100.0%

Current Age	Number of Active Cases
5 to 10 Years	825
11 to 12 Years	436
13 to 14 Years	1,216
15+ Years	1,453
TOTAL	3,930

15 Years 1 to 6 Months	664
15 Years 7 Months +	788

Months Open	Number of UA Active Cases	% of Open UA Cases by Month Open
0 to 1 Months	91	20.4%
2 to 3 Months	129	29.0%
4 to 5 Months	94	21.1%
6 to 7 Months	72	16.2%
8+ Months	59	13.3%
TOTAL	445	100.0%

Current Age	Number of Active Cases
5 to 10 Years	145
11 to 12 Years	53
13 to 14 Years	147
15+ Years	100
TOTAL	445

Age at Referral	Months Active					Total by Age
	0 to 3 Months	4 to 6 Months	7 to 9 Months	10 to 12 Months	13+ Months	
5	92	27	15	5	2	141
6	118	23	12	4	30	187
7	81	14	17	5	10	127
8	99	19	17	4	17	156
9	83	18	19	7	16	143
10	82	21	18	8	15	144
11	111	31	31	18	18	209
12	182	41	37	20	33	313
13	296	104	74	54	84	612
14	454	199	154	44	89	940
15	579	259	111	9	0	958
Sum:	2,177	756	505	178	314	3,930

NE active cases are cases that are in State 2-5.

Time open does not take account of the number of days that it takes for a school to un-enrol students.

Age at Referral	Months Active					Total by Age
	0 to 1 Months	2 to 3 Months	4 to 5 Months	6 to 7 Months	8+ Months	
5	8	5	6	6	3	28
6	8	8	7	9	1	33
7	6	4	3	4	0	17
8	3	6	1	4	4	18
9	12	6	8	6	2	34
10	4	7	5	3	3	22
11	1	8	6	4	11	30
12	7	8	5	4	5	29
13	12	17	17	13	18	77
14	16	30	27	14	10	97
15	14	29	8	5	2	58
16	0	1	1	0	0	2
17	0	0	0	0	0	0
18	0	0	0	0	0	0
19	0	0	0	0	0	0
Sum:	91	129	94	72	59	445

UA active cases are cases that are in State 0-3.

KPI Reporting - 2018

KPI ONE - All cases open longer than six months* have a plan in place to re-engage the student back into a school or legal learning environment

Number of NE cases in the open state (State 3)	3,092
Number of open cases (State 3) that have been open longer than 6 months	934

* Calendar days.

Notes:

1- These KPI's only apply to holders of Attendance Service contracts.

KPI FOUR - At least 65% of schools in the Attendance Service provider's catchment region are registered ASA users

Total number of schools in catchment region**	2398
% of schools in the catchment region that are registered ASA users	89%

** Catchment region: a geographic area in which the provider delivers the Attendance Service.

KPI TWO - 90% cases processed from State 0 to State 1 within one School Day

Number of UA cases that reached State 1	13,265	KPI TWO is based on data extracted from the Workflow Performance Report using the field "Time 'Loaded for Action' (Hrs) (Metric)". Percentage of cases processed from State 0 to State 1 within one school day is the number of cases that progressed in 8 hours or less divided by the total number of cases that reached state 1 in 2018.
% of cases processed from State 0 to State 1 within one school day	94%	

KPI THREE - 65% of cases processed from State 0 to State 4 within 22 school days

Number of UA cases closed	13,223	KPI THREE is based on the total hours a case was open. Percentage of cases processed from State 0 to State 4 within 22 school days is the number of cases that were open for 22 or less school days divided by the total number of cases closed in 2018.
% of cases processed from State 0 to State 4 within 22 school days	54%	

2018 NE and UA Opened Cases Demographics

Ethnicity		
Ethnicity	Number of Cases	% of Students
Maori	6,491	58.6%
Pasifika	2,282	20.6%
Asian	675	6.1%
European/Pakeha	3,422	30.9%
MELAA	180	1.6%
Other	58	0.5%
TOTAL CASES*	11,074	

Age at Referral		
Age	Number of Cases	% of Cases
5	584	5.3%
6	602	5.4%
7	504	4.6%
8	479	4.3%
9	508	4.6%
10	499	4.5%
11	754	6.8%
12	856	7.7%
13	1,636	14.8%
14	1,957	17.7%
15	2,695	24.3%
TOTAL	11,074	100.0%

* This data uses total response Ethnicity; students who identified in more than one ethnic group have been counted in each ethnic group, but only once in "Total". Ethnic groups should not be summed as this could lead to double counting of some students.

** These numbers are based on the last enrolled school of the student.

*** Decile 0 and 99 count as other classes of schools e.g. Te Kura

Gender		
Gender	Number of cases	% of Cases
Female	5,188	46.8%
Male	5,886	53.2%
TOTAL	11,074	100.0%

Ethnicity		
Ethnicity	Number of Cases	% of Students
Maori	8,086	60.9%
Pasifika	3,908	29.5%
Asian	349	2.6%
European/Pakeha	3,514	26.5%
MELAA	111	0.8%
Other	59	0.4%
TOTAL CASES*	13,268	

Age at Referral		
Age	Number of Cases	% of Cases
5	837	6.3%
6	1,021	7.7%
7	922	6.9%
8	809	6.1%
9	784	5.9%
10	707	5.3%
11	933	7.0%
12	1,226	9.2%
13	1,712	12.9%
14	2,144	16.2%
15	1,829	13.8%
16	209	1.6%
17	108	0.8%
18		0.2%
19		0.0%
TOTAL	13,268	100.0%

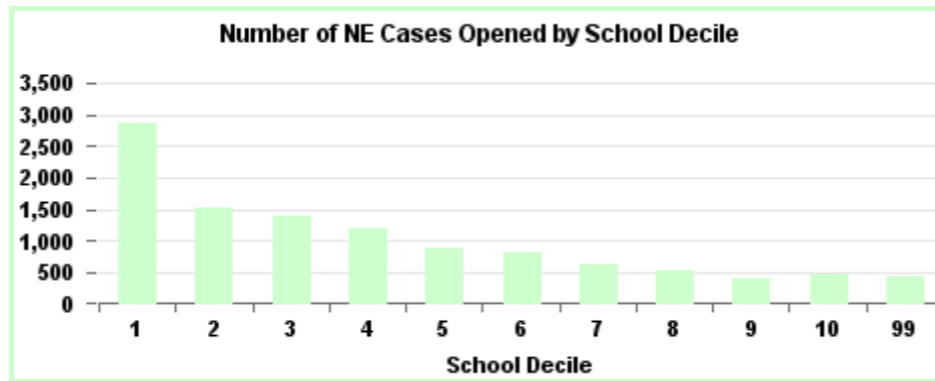
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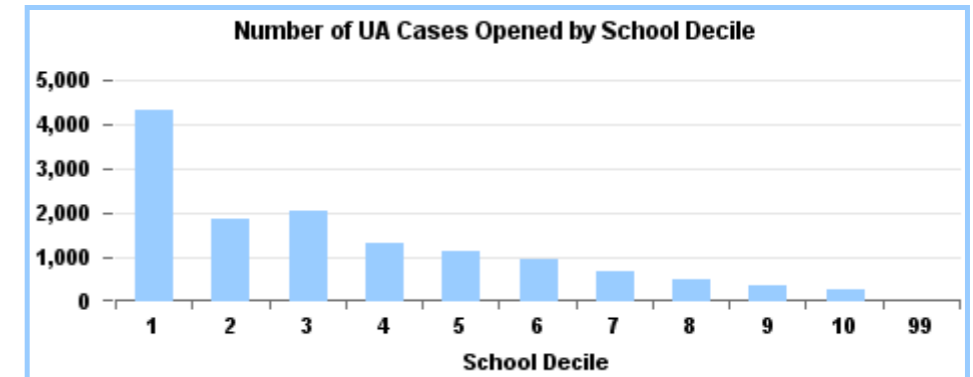
*** Decile 0 and 99 count as other classes of schools e.g. Te Kura

Gender		
Gender	Number of cases	% of Cases
Female	6,314	47.6%
Male	6,954	52.4%
TOTAL	13,268	100.0%

Decile of School Last Attended **	
Decile ***	Number of NE Cases Opened
1	2,864
2	1,519
3	1,396
4	1,196
5	863
6	813
7	623
8	515
9	411
10	449
99	425
TOTAL	11,074



Decile of School Last Attended **	
Decile ***	Number of UA Cases Opened
1	4,313
2	1,860
3	2,046
4	1,315
5	1,095
6	919
7	666
8	464
9	353
10	237
99	0
TOTAL	13,268



2018 Repeat Referrals

Repeat Referrals from Jan 01 to Dec 31				
	Number of NE / UA Cases	% of Cases	Number of Students	% of Students
One Referral	14,389	59.1%	14,389	77.1%
Two Referrals	6,398	26.3%	3,198	17.1%
Three Referrals	2,469	10.1%	823	4.4%
Four Referrals	760	3.1%	190	1.0%
Five Referrals	265	1.1%	53	0.3%
Six Referrals	36	0.1%	6	0.0%
Seven Referrals		0.1%		0.0%
Seven+ Referrals		0.0%		0.0%
Total	24,342	100.0%	18,662	100.0%

The Repeat Referral calculation methodology:

The numbers have been calculated by looking at the NSN of the student as a unique identifier of all NE and UA cases opened this year, and counting the number of times the NSN has been assigned to a new open case.

For example, two referrals means a student has been referred twice to the provider within the year 2018. This can be:

- A student who has had a UA case and a NE case
- A student who has had two UA cases
- A student who has had two NE cases