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2017 Attendance Service National Reporting

This data was extracted on 15 January, 2018

Key	These Cases Relate to Non Enrolment Cases (NE)
	These Cases Relate to Unjustified Absence Cases (UA)

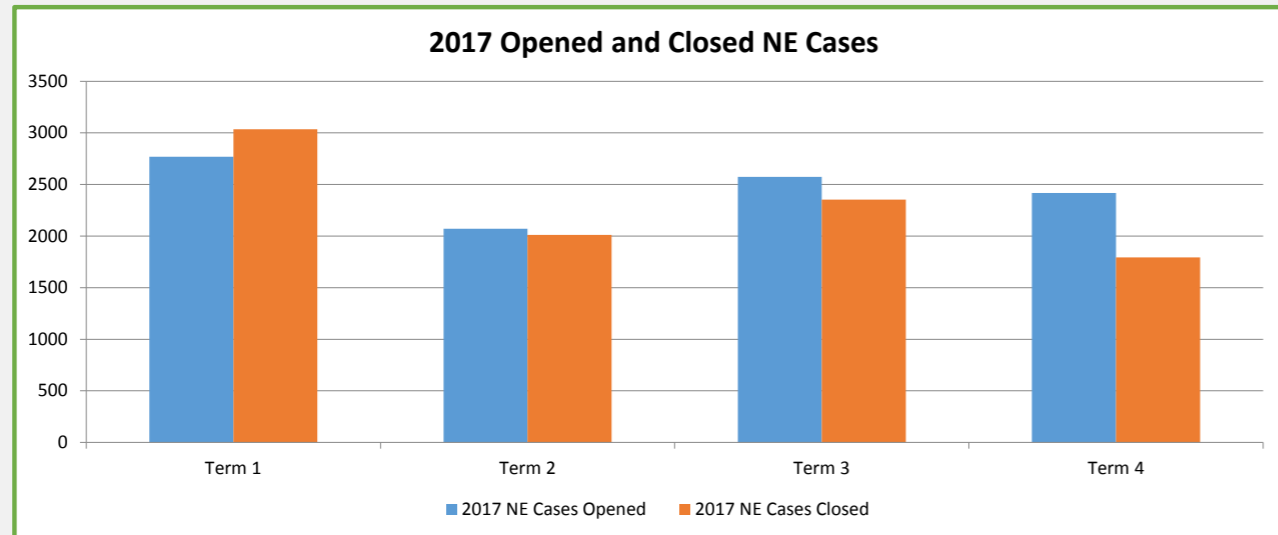
Provider Area	National
Service Provider	National

2017 Opened and Closed Cases

	2017 NE Cases Opened	2017 NE Cases Closed
Term 1	2769	3036
Term 2	2071	2011
Term 3	2575	2354
Term 4	2417	1793
TOTAL	9832	9194

* Term 1 includes all cases from 1 Jan, 2017 to 13 Apr, 2017
 * Term 2 includes all cases from 14 Apr, 2017 to 7 Jul, 2017
 * Term 3 includes all cases from 8 Jul, 2017 to 29 Sep, 2017
 * Term 4 includes all cases from 30 Sep, 2017 to 31 Dec, 2017

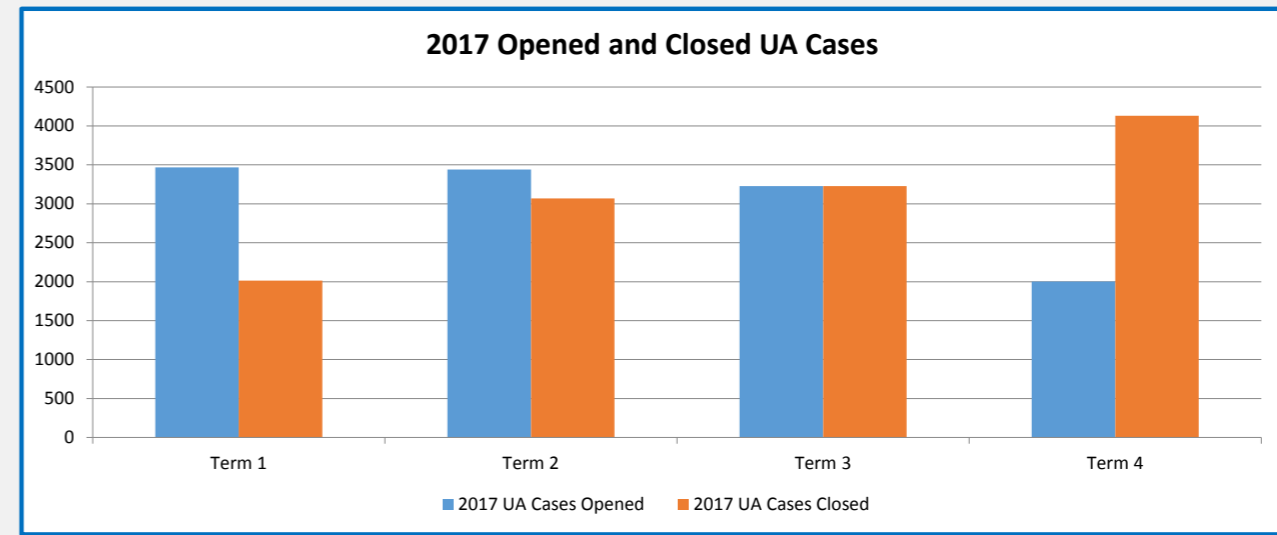
* A case is considered to be open from the date it last reached state 2 (loaded for action)



	2017 UA Cases Opened	2017 UA Cases Closed
Term 1	3467	2014
Term 2	3442	3068
Term 3	3228	3229
Term 4	2001	4132
TOTAL	12138	12443

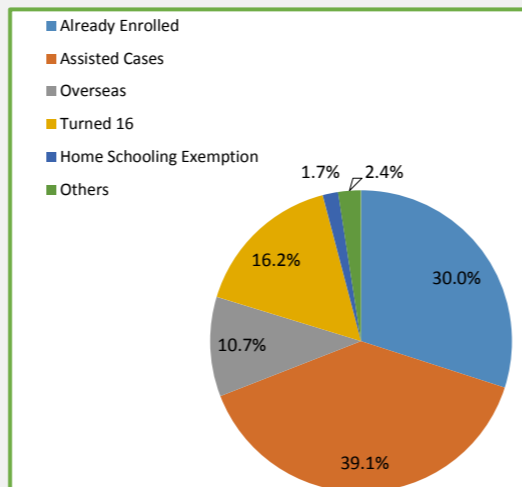
* Term 1 includes all cases from 1 Jan, 2017 to 13 Apr, 2017
 * Term 2 includes all cases from 14 Apr, 2017 to 7 Jul, 2017
 * Term 3 includes all cases from 8 Jul, 2017 to 29 Sep, 2017
 * Term 4 includes all cases from 30 Sep, 2017 to 31 Dec, 2017

* A case is considered to be open when it reaches State 0 (loaded for action)

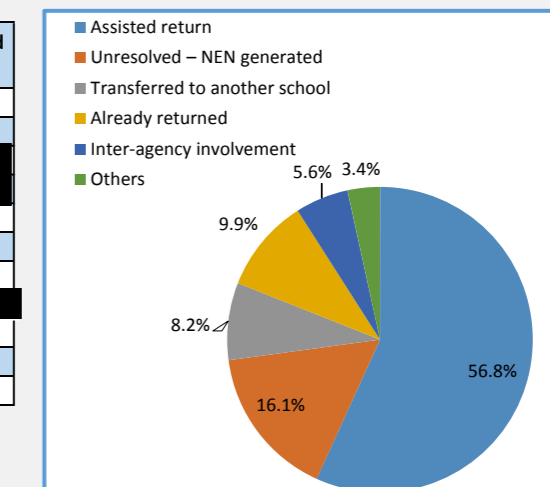


2017 Closure Reasons

NEN Closure Reason	Number of Cases	% of Cases Closed by Reason
Already Enrolled	2757	30.0%
Already Exempt	46	0.5%
Assisted AE placement	409	4.4%
Assisted Enrolment	3051	33.2%
Assisted Exemption	134	1.5%
Care & Protection Residence	13	0.1%
Deceased		0.0%
Foreign Student	17	0.2%
Home Schooling Exemption	152	1.7%
Overseas	981	10.7%
Turned 16	1486	16.2%
Under 6		0.1%
Youth Justice Residence	138	1.5%
TOTAL	9194	100%



UA Closure Reason	Number of Cases	% of Cases Closed by Reason
Already returned	1236	9.9%
Assisted return	7067	56.8%
Correctional Facility		
Deceased		
Inter-agency involvement	699	5.6%
Overseas	117	0.9%
Reached school leaving age	304	2.4%
Residential Care Facility		
Transferred to another school	1017	8.2%
Unresolved – NEN generated	1998	16.1%
TOTAL	12443	100%



2017 Active NE and UA Cases Time Open (calendar days)

Months Open	Number of Open NE Active Cases	% of Open NE Cases by Month Open
0 to 3	1999	60%
4 to 6	659	20%
7 to 9	305	9%
10 to 12	132	4%
13+	238	7%
Total	3333	100.0%

Current Age	Number of Active Cases
5 to 10 Years	748
11 to 12 Years	355
13 to 14 Years	1024
15 + Years	1206
TOTAL	3333

15 Years 1 to 6 Months	550
15 Years 7 Months +	656

Active NE Cases Age at Referral						
Age at Referral	Months Active NE Cases Open					Total by Age
	0 to 3	4 to 6	7 to 9	10 to 12	13+	
5	113	4	0	0	0	117
6	125	28	10	2	14	179
7	88	16	9	6	11	130
8	80	16	7	9	8	120
9	94	14	10	1	9	128
10	95	16	7	6	11	135
11	125	19	11	7	8	170
12	133	44	23	9	22	231
13	263	106	69	36	64	538
14	413	175	86	42	91	807
15	470	221	73	14	0	778
16	0	0	0	0	0	0
TOTAL	1999	659	305	132	238	3333

NE active cases are cases that are in State 2-5.
Time open does not take account of the number of days that it takes for a school to un-enrol students.

Months Open	Number of UA Active Cases	% of Open UA Cases by Month Open
0 to 1	86	3.7%
2 to 3	532	22.6%
4 to 5	1229	52.3%
6 to 7	435	18.5%
8+	70	3.0%
Total	2352	100.0%

Current Age	Number of Active Cases
5 to 10 Years	816
11 to 12 Years	321
13 to 14 Years	695
15 + Years	520
TOTAL	2352

Active UA Cases Age at Referral						
Age at Referral	Months Active UA Cases Open					Total by Age
	0 to 1	2 to 3	4 to 5	6 to 7	8+	
5	3	35	80	33	6	157
6	3	29	117	26	11	186
7	4	29	84	24	5	146
8	5	24	76	23	3	131
9	5	27	70	20	6	128
10	2	35	53	21	2	113
11	5	32	90	28	4	159
12	9	46	101	36	3	195
13	11	101	171	68	16	367
14	19	94	217	108	12	450
15	20	75	162	47	2	306
16	0	5	5	1	0	11
17	0	0	3	0	0	3
18	0	0	0	0	0	0
Total	86	532	1229	435	70	2352

UA active cases are cases that are in State 0-3.

KPI Reporting - 2017

KPI ONE - All cases open longer than six months* have a plan in place to re-engage the student back into a school or legal learning environment

Number of NE cases in the open state (State 3)	2715
Number of open cases (State 3) that have been open longer than six months	713

* Calendar days.

KPI FOUR - At least 65% of schools in the Attendance Service provider's catchment region are registered ASA users

Total number of schools in catchment region**	2426
% of schools in the catchment region that are registered ASA users	85%

** Catchment region: a geographic area in which the provider delivers the Attendance Service.

Notes:

1- These KPI's only apply to holders of Attendance Service contracts.

KPI TWO - 90% cases processed from State 0 to State 1 within one School Day

Number of UA cases that reached state 1	12140
% of cases processed from State 0 to State 1 within one school day	91%

KPI TWO is based on data extracted from the Workflow Performance Report using the field "Time 'Loaded for Action' (Hrs) (Metric)".

Percentage of cases processed from State 0 to State 1 within one school day is the number of cases that progressed in 8 hours or less divided by the total number of cases that reached state 1 in 2017.

KPI THREE - 65% of cases processed from State 0 to State 4 within 22 school days

Number of UA cases closed	12443
% of cases processed from State 0 to State 4 within 22 school days	50%

KPI THREE is based on the total hours a case was open.

Percentage of cases processed from State 0 to State 4 within 22 school days is the number of cases that were open for 22 or less school days divided by the total number of cases closed in 2017.

2017 NE and UA Opened Cases Demographics

Ethnicity		
Ethnicity	Number of Cases	% of Cases
Māori	5456	55.5%
Pasifika	1474	15.0%
Asian	431	4.4%
European/Pākehā	2310	23.5%
MELAA	118	1.2%
Other	43	0.4%
TOTAL	9832	100%

Gender		
Gender	Number of Cases	% of Cases
Male	5158	52%
Female	4674	48%
TOTAL	9832	100%

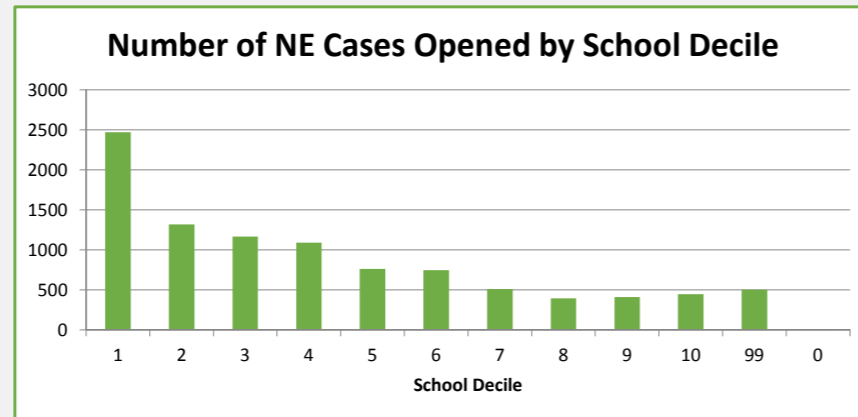
Age at Referral		
Age	Number of Cases	% of Cases
5	196	2.0%
6	713	7.3%
7	491	5.0%
8	477	4.9%
9	440	4.5%
10	490	5.0%
11	583	5.9%
12	681	6.9%
13	1376	14.0%
14	1871	19.0%
15	2514	25.5%
TOTAL	9832	100%

Ethnicity		
Ethnicity	Number of Cases	% of Cases
Māori	6807	56.1%
Pasifika	2803	23.1%
Asian	238	2.0%
European/Pākehā	2176	17.9%
MELAA	83	0.7%
Other	31	0.3%
TOTAL	12138	100%

Gender		
Gender	Number of Cases	% of Cases
Male	6225	51%
Female	5913	49%
TOTAL	12138	100%

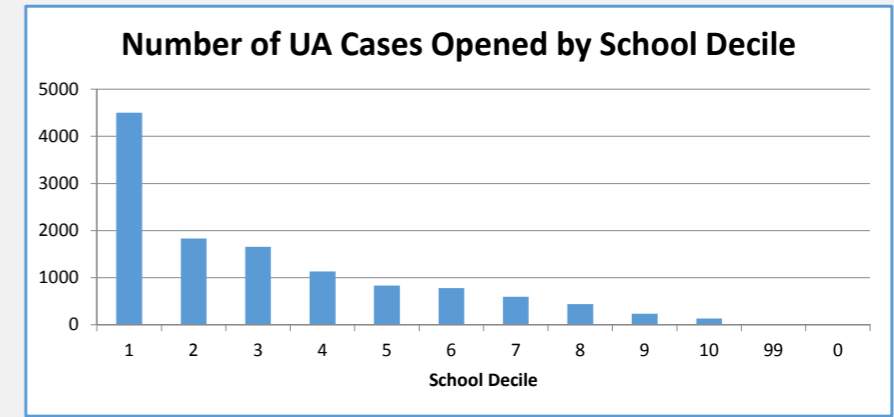
Age at Referral		
Age	Number of Cases	% of Cases
5	841	6.9%
6	1083	8.9%
7	848	7.0%
8	731	6.0%
9	657	5.4%
10	632	5.2%
11	910	7.5%
12	1199	9.9%
13	1425	11.7%
14	1864	15.4%
15	1659	13.7%
16	200	1.6%
17	77	0.6%
18	12	0.1%
19	0	0.0%
TOTAL	12138	100%

Decile of School Last School Attended *	
Decile**	Number of NE Cases Opened
1	2470
2	1318
3	1168
4	1093
5	765
6	747
7	510
8	395
9	411
10	449
99	506
TOTAL	9832



* These numbers are based on the last enrolled school of the student.
** Decile 0 and 99 count as other classes of schools e.g. Te Kura

Decile	
Decile**	Number of UA Cases Opened
1	4500
2	1833
3	1653
4	1131
5	837
6	778
7	594
8	442
9	238
10	132
99	0
0	0
TOTAL	12138



* These numbers are based on the last enrolled school of the student.
** Decile 0 and 99 count as other classes of schools e.g. Te Kura

2017 Repeat Referrals

Repeat Referrals as at End of Term 4	Number of Cases		Number of Students	
	Number of Cases	% of Cases	Number of Students	% of Students
One Referral	13632	62.0%	13632	79.0%
Two Referrals	5570	25.4%	2785	16.1%
Three Referrals	1986	9.0%	662	3.8%
Four Referrals	588	2.7%	147	0.9%
Five Referrals	145	0.7%	29	0.2%
Six Referrals		0.2%		0.0%
Seven Referrals		0.0%		0.0%
Total	21970	100.0%	17263	100.0%

The Repeat Referral calculation methodology:

The numbers have been calculated by looking at the NSN of the student as a unique identifier of all NE and UA cases opened this year, and counting the number of times the NSN has been assigned to a new open case.

For example, two referrals means a student has been referred twice to the provider within Term One, Term Two, Term Three or Term Four in 2017. This can be a student who has had a UA case and a NE case in 2017 or a student that has been referred twice as a UA case in 2017.