Salesforce for School-led Project Management Forms – For Schools

This document contains the processes for schools for Kura |School-led projects in Salesforce as of October 2023. To ensure that you have the current processes please see the live training modules in the Learning Management System.

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1. Haere mai, welcome

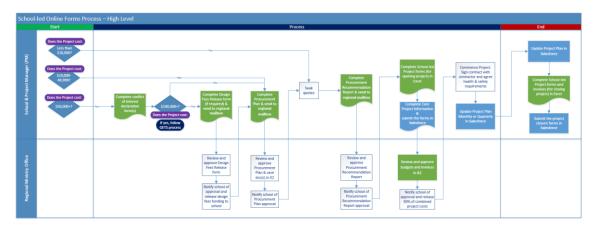
In the past, Kura | School-led projects were solely managed using a suite of Excel and Word-based project management templates. Salesforce has been introduced to streamline and digitise the way we capture Kura | School-led project information.

Salesforce will enable the automatic update of project data, improve data accuracy, and provide better visibility of Kura | School-led projects for schools and the Ministry.

This document will help you through the process of starting a Kura | School-led project using Salesforce. A hybrid model (using both Salesforce and existing Excel and Word-based templates) will be used for new projects until the full end-to-end processes are implemented in Salesforce for procurement and other processes for Kura | School-led projects.

1.1. Process

The process map below shows which parts of the process are completed in Salesforce, and which parts are completed using existing templates.



When a project starts the school and project manager must do the following:

- 1. If the project is over \$10,000, a procurement plan must be completed and sent to the school's Property Advisor for endorsement.
- 2. If the project is over \$50,000, conflict-of-interest forms must be completed by each member of the procurement evaluation panel and a procurement plan must be completed and sent to the school's Property Advisor for endorsement.
- 3. If the project is \$100,000 or more, the school can complete a Design Fees Release form to release up to 10% of the project budget to pay for design fees. This form must be sent to the Regional Ministry Office mailbox for approval. A procurement plan must be completed and sent to the school's Property Advisor for endorsement.
- 4. Project Managers and schools must seek quotes for the project. For further information on Ministry requirements for quotes please see the <u>Planning Property Procurement webpage</u>.
- 5. A Procurement Recommendation Report must be completed and sent to the school's Property Advisor for endorsement.
- 6. The school-led project opening must be completed in the required templates and submitted through the Salesforce platform.
- 7. The core project Information must be completed in Salesforce. Once approved by the Ministry, the school and project manager will receive notification and the project can progress.
- 8. The project commences and the project manager arranges contracts to be signed and Health and Safety requirements.

9. During the project, the Project Plan must be updated in Salesforce monthly if the project is over \$200,000 or quarterly for projects under \$200,000.

To close a project, the Project Manager must:

- 1. Update the Project Plan in Salesforce.
- 2. Complete the closing Kura | School-led forms and have them approved by the school.
- 3. Submit the closing forms in Salesforce.

2. Requesting Access to Salesforce through Education Sector Logon (ESL)

Access to Salesforce is managed through your ESL account. You will need to ask your school's ESL Online Delegated Authoriser to give you access to Salesforce.

If you do not know who your school's ESL Online Delegated Authoriser is, please contact the Education Service Desk at <u>service.desk@education.govt.nz</u>.

2.1. ESL Online Delegated Authoriser to Invite User

ESL Online Delegated Authorisers are responsible for giving and removing access to Salesforce for their school's Property Delegated Financial Authorisers and other school users. Note, if a Project Manager needs access to Salesforce they will need to use the process found <u>here</u>.

Step 1: Log into the ESL Delegated Authoriser Account

Log into your ESL Online Delegated Authoriser account. You can access this link through the Ministry Website.

Ensure that you have clicked on the ESL Online Delegated Authoriser link.

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Once the required fields have been filled out, a list of standard roles will display.

Step 4: Choose a role

From the list of standard roles find the 'Property School Led - Select 1 Role'

Select the **Property Delegated Financial Authority** role if you are inviting a school user who will be approving your school's projects. This is usually the Presiding Member of the Board. If this is not the Presiding Member of the Board, then the user (such as the school Principal) will have to attach the Board minutes in which delegation was transferred over to them. Please refer to the <u>Financial</u> <u>Information for Schools Handbook section 2.5 for more information.</u>

Select the **Property Read Only** role for users who will need to view information on your projects, but who will not be authorising in Salesforce.

If you are a **School Project Manager** you must complete the <u>Access Request Form</u> on the Ministry website. This should then be submitted to your regional office.

	Property School Led - Select 1 Role	
	Property Delegated Financial Authority Requires training Endorse project plans and reports for school property projects	
	Property Read Only A read only role for school users to see all School Led property projects related to the school	
p 5: Finis	h inviting User	
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NZQA Extranet Raraunga STEO - Services for Te	Click "Invite".	L

2.2. Salesforce Training for the Property Delegated Financial Authority

Once you have been given access to Salesforce by your School ESL Online Delegated Authoriser you will be sent an invitation to complete the required training.

Step 1 - Access the Learning Management System Once you have received the invitation from the Ministry's Training Services Team, go to our Education Learning Management System and Login with your ESL account. Image: Catalogue Help Image: Login with Education Sector Logon (ESL) Image: Comparison of the Education Se

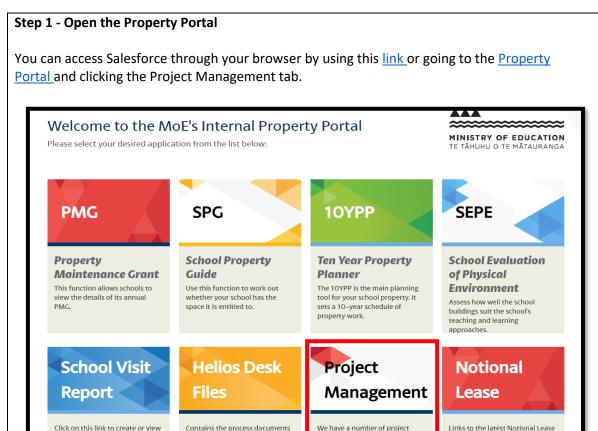
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Once training has been completed, the Ministry Education Service Desk will approve your access to Salesforce. Please allow 1-2 business days for this to occur.

Please log into <u>Salesforce</u> once you have been approved by the Education Service Desk. Logging in activates your account and allows your Project Manager to submit your school's projects.

3. Logging into Salesforce

To log into Salesforce, follow the steps below:



management forms that you

must fill out with the board of trustees if you are doing a capital

building project.

information for schools. Note that notional lease information is

published in February for the

previous year.

This will lead you to the website containing the link to Salesforce and other Kura |School-led project templates.

You can save the link to your bookmarks to make finding Salesforce easier.

for finding your way around K2 and other Helios processes.

Step 2 – Login with your ESL account

a school's annual visit report

When logging into ESL choose 'Ministry of Education' as your organisation

/larch 2024 v2
🗮 Education Sector Logon
View in Te Reo Māori
Username
Passphrase
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Login
Have feedback about the Education Sector Logon?
Step 3 – Go to the 'Project List'
When you reach the landing page click on 'Projects list'
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Show More

4. How to Find a Project

Once you have logged into Salesforce and selected the school, the landing page will allow you to find a project easily.

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	-				
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PRJ - 00021517	Block 9: Gym Entry & Roller D			Proposed	
PRJ - 00021518	SIP: 10,11: Work space creatio			Proposed	
PRJ - 00021519	SIP: 12: Dividing wall and kitc			Proposed	
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PRJ - 00021521	SIP: Site: Field Drainage			Proposed	
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PRJ - 00021523	Site: CCTV			Proposed	
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5. How to View Project Scope

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 Project Team 	School Delegated Financial Auth Type BoT Chair School Delegated Financial Auth Name	CHECK-0 Opening Checked Procureme v

Activity Number	Block/Asset Name	Scope of Work Comments	Scope of Work Description	
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ACT - 00000006	Block ARoofing	 Replace clear sheet with new trafficable sheeting.\n- Install cap flashing over split sheet.\n- Replace gutter. 	Specialist roofing report identified defects that need to be addressed.\t	•
ACT - 00000007	Block A - Classrooms/Windows	- Replace roof overhang flashings above window joinery with a greater drip edge to prevent water tracking under and onto window frames. \n	High level windows currently allow water to track and pool at the base.	•
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6. Project Endorsement

When a project is submitted by your Project Manager, the Property Delegated Financial Authority (DFA) will be sent a notification requesting them to review and endorse or decline the project.

The school's Property DFA is responsible for reviewing the project information submitted by the Project Manager. They will either endorse the project to proceed through for Ministry of Education approval or reject it so that the Project Manager can update the information.

To endorse a project, you need to:

- endorse each associated project document
- ensure that the suppliers listed are in accordance with the procurement documentation
- review and endorse the costs associated with the project

• endorse the baseline plan.

To reject a project, you need to do both of the following actions:

- reject the relevant project document or project baseline plan,
- reject the whole project in the project detail screen.

6.1. Review and Endorse or Reject the Project Baseline Plan

Step 1 – Find the Project Baseline Plan

Click on the Project Plan hyperlink in the 'Project Plans' section. This can be found on the righthand side of your screen.

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 Project Authorisation 			Project Pl	Depard Ture	Project Pla	Droject Dia	
Submitted by PM Date	Endorsed by School Date		PP-0000	School Led		8/06/2023	¥
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Reviewed by SPO Date	Endorsed by SPA Date						
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	SPA Endorser		Members	Туре	Description	Main Contr	
Budget Submitted for Authorisation Date			bob	Contractor	Builder/ C		Ŧ
-							
Closed by PM Date						Vi	iew All

Step 2 – The 'Project Plan Screen'

Once you have selected a Project Plan you will be taken to the 'Project Plan screen'. The key areas of this screen are:

- 1. Return to 'Project Detail' screen by clicking this link.
- 2. 'Project Costs' shows the amount of funds already spent (Work in Progress) and the forecast for when funding will be spent throughout the project.
- 3. The project timeframes by phase.
- 4. 'Estimated total project costs' is the estimated total project cost, including both Ministry budgets and Board contributions.

PP-0000112 Key Fields Project Plan Details Project Plan Details Project Plan Details Project Plan Status Enformed PM Submitted by PM Submitte	+ Follow Edit Printable View Rejected Mark Project Film Status as Complete Edit Edit Edit Project Costs (3) Project C Month / Y Forecast T Forecast P
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ep 3 – Estimated Project Costs	
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Key Fields		Rejected	V Ma	ark Project Plan S	tatus as Com	plete
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Design Baseline Finish Date 1/10/2023	Design Actual Finish Date					
✓ Construction Phase						
Construction Baseline Start Date 29/10/2023	Construction Actual Start Date					
Construction Baseline Start Date	Construction Actual Start Date					

This will show you the Work in Progress (funds already spent on the project) and the monthly forecast of future project spend. The forecast shows when Ministry budgets will be spent. Check the project forecast to ensure it is as expected.

To return to the 'Project Plan' screen, click the 'Project Plan' link at the top left corner.

iter	ns • Updated a few seconds ago				韓 - 0	Ť
	Project Cost Name	Month / Year ~	Forecast Type V	Forecast Period Type 🗸 🗸	Amount	/
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2	Project Cost 026347	Jul/2023	CAPEX	Monthly	\$9,000.00	V
3	Project Cost 026348	Aug/2023	CAPEX	Monthly	\$1,000.00	V
4	Project Cost 026349		OPEX	Work in Progress		
5	Project Cost 026350		CAPEX	Work in Progress		

Step 4 – Endorse or Reject Project Plan

Once you have reviewed all sections of the project baseline plan, record your review outcome by changing the Project Baseline Plan status to endorsed.

You can do this by clicking 'Endorsed' or 'Rejected' in the 'Project Plan Status' bar at the top of the screen and clicking on 'Mark as Current Project Plan Status'.

NOTE: You need to endorse the project baseline plan before endorsing the project as a whole.

 Image: Construction 	×	Submi	tted	Endorsed	Y ,	Rejected	Mark as Curre	nt Project Plan Status
Key Fields		/						Edit
Project Plan Status								
Submitted								

March 2024 v2

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Update Type	Project Name PRJ - 00000023
Project Plan Status	5 PM Submitted by
Endorsed	
Project Plan Date	PM Submitted Date
8/06/2023	8/06/2023, 12:00 pm
	Project Build Stage
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Planning Baseline Start Date 12/06/2023	Planning Actual Start Date
Planning Baseline Finish Date 31/08/2023	Planning Actual Finish Date
✓ Design Phase	
Design Baseline Start Date 12/06/2023	Design Actual Start Date
Design Baseline Finish Date 28/07/2023	Design Actual Finish Date
✓ Construction Phase	
Construction Baseline Start Date 5/06/2023	Construction Actual Start Date
Construction Baseline Finish Date 29/06/2023	Construction Actual Finish Date
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	Cancel
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# 6.2. Review and Endorse or Reject Project Documents

The Project Manager is responsible for providing all project documents required for approval of the project. The school's Property DFA is required to review all documents to check they are comfortable with the project. This includes ensuring that each required project document is attached and that this attachment has been reviewed.

### **Step 1 – Review the Project Documents**

When in the Project Detail Screen click on 'Review Project Documents' on the top right of your screen.

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Propos Submi	t Endorse Rejecte	Reviewe Rejecte Endorse	Rejecte Budget Declinec 🗨 🕨 🗸 Mark Project A	pproval Status as Complete
Key Fields				Edit
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view project o	documents th	at need to be end	lorsed by the school, click on 'To B	e Checked'.
view project o	documents th	at you have alrea	dy endorsed click 'Checked'	
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	F	leview Proje	ect Documents	
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To be ch Checked				
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Leave any notes required.
 Click 'Next' to see the next document.

 e	Review Projec	t Documents	
- - - - - - - - - - - - - - - - - - -	CHECK-00019524 Status Status: Not checked Document Stage: Opening School Led Project: PRJ - 00012342 Document Name: Design Certificate School DFA Review None	No preview available 1	
	<b>te reviewing project documents</b> project documents. Click 'Done' on Review Project D All To Be Checked Records have been Reviewed, So	Project Cost	(a)X()

# 6.2.1. Attaching a Project Document

You can attach an additional project document in Salesforce, such as the Board Minutes where the Board officially delegates the Delegated Financial Authoriser to a school staff member.

ord' button on the top of the screen.
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1511
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Click on th	e checklist document link.
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	e 'Upload Files' button in the top right-hand corner. You can now upload or drag and locument to be saved.
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	School DFA Endorser Property Advisor Endorser School DFA Endorse Date Property Advisor Endorse Date

# 6.3. How to Review Suppliers

Suppliers are the Contractors who have tendered for the project and are recorded in the Procurement Recommendation Report.

rships Lated a few seconds ago	Authorised	🐲 Create/Update Update Plan	
<complex-block></complex-block>	> Submitted Baseline Plan		
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DETAILS RELATED		
Main Contractor	Project PRJ - 00021511	
Membership Name	Туре	
Builders LTD	Contractor	
Email	Description	
	General Contractor	
Phone	Contract Status	
	Successful	
Comments		

# 6.4. Endorse or Reject the Project

Once you have reviewed the Project Plans, endorsed the project documents and reviewed the project memberships you can now endorse or reject the project.

# Step 1 – Project Detail Screen

Navigate to the 'Project Detail' Screen

Project Number Project Approval Stage Authorised	Create/Update Update Plan	
Propos     Submitt     Endorse     Rejecte	Reviewe ) Rejecte ) Endorse ) Rejecte ) Budget ) Decli	iine: 🖌 🕨 🗸 Mark Project Approval Status as Complete
roject Scope		Project Costs (3)
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Initiation Date 13/07/2023	Project Approval Status Project Approval Status Proposed	View All
Project Build Stage® Regional Mailbox		Project Plans (1)
v Project Authorisation		Project Pl         Record Type         Project Pla         Project Pla           PP-00001         School Led         Endorsed         13/07/2023
Submitted by PM Date	Endorsed by School Date	View All
PM Submitter	School Endorser	Memberships (I)
Reviewed by SPO Date	Endorsed by PA Date	Members         Type         Description         Main Contr           Builders L         Contractor         General Co
SPO Reviewer	PA Endorser	View All
Budget Submitted for Authorisation Date	Authorised Date	L Checklists (6+)
Budget Submitter		Checklist Document Status Document CHECK-0 Opening Design Cer 🐨
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✓ Project Team		CHECK-0         Opening         Checked         Procureme         ¥           CHECK-0         Opening         Checked         Procureme         ¥
Project Manager type School Project Manager	School Delegated Financial Auth Type BoT Chair	View All
Project Manager Name	School Delegated Financial Auth Name	

# Step 2 – Endorse or Reject a Project

You can then either choose to endorse the project by clicking the 'Endorsed by the school' project status or reject the project by clicking the 'Rejected by the school' project status.

Project Name	Project Number	Project Approval Stage		
PRJ - 00000023		Proposed		
Submitted Baseline F	Plan			
	$\frown$			
Submitt	Endorse Rejecte Rev	viewe Rejecte Endorse	Rejecte Budget	. Declinec 4
Key Fields				
Project Approval Status				
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Project Name 1, A, B, C, F, P, M, R, V, W: Roofin	g and Electrical Works	Project Number		Proje
Project Build Stage	g and Electrical Works			Proje
Initiation				
Project Description  Project addressed the priori	ity 2 roofing and electrical works ider	ntified in the specialist reports and cor	dition assessment.	
Initiation Date		Project Approval Status		
		Submitted by PM		🔁
<ul> <li>Project Authorisation</li> </ul>				Proje
		Endorsed by School Date		PP-0
Submitted by PM Date				
8/06/2023 3 – 'Mark Project Appl		-		
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# **Support and Resources**

#### Support

You can see the <u>live module</u> at any point to support you in completing project paperwork. If you have questions on the project forms or the process, please contact your regional office or local Property Advisor.

For technical questions related to ESL or Salesforce, you can contact the Ministry of Education Service Desk on 0800 422 599

Schools can also complete the *Kura | School Led Project Management Forms - For Project Managers* in the <u>Learning Management System</u> to gain an understanding of the process that project need to go through to submit a project.

You can also contact your regional office if you have any further questions or need support.

ESL Delegated Authorisers can find extra information on their role by going to the <u>Education</u> <u>Learning Management System</u> and completing the *ESL Delegated Authoriser Training* module.

Resources

Kura | School-led Project Forms

**Property Portal** 

Contracts for School-led Property Projects and Maintenance

How to get Access to Helios and Salesforce for School-led Projects