Update to Ministry suppliers

Payment timeframes

We are currently processing supplier payments within 10 days, according to the new Government timeframes. Please ensure your purchase order number is included on your invoice to ensure prompt payment.

Delays to goods and services delivery

Many of our suppliers have been unable to deliver goods or services due to the effects of COVID-19. If you are not already working with us to resolve the resulting issues, please contact your nominated Ministry representative. Our staff will work with you on a case-by-case basis. It is important to us that we support our suppliers and help ensure economic activity in the industry continues.

If you have any COVID-19-related questions on payment timeframes or resolving goods and services delays, please email us at askus.procurement@education.govt.nz.

Contract and tender delays

We've seen COVID-19 affect both our suppliers' ability to respond to requests for information or tenders, and our ability to process procurements within previously expected timeframes.

We are proceeding with our forward pipeline, although some aspects could be reconsidered, and delays may result. If we make changes to tender closing dates, we will keep you updated to minimise any impacts on your business.

As we continue to assess procurement requirements on a case-by-case basis, we will also consider our suppliers' capacity to respond. We are currently prioritising unreleased tenders.

If you have questions about a specific tender, please contact your nominated Ministry representative to check its status or email us at askus.procurement@education.govt.nz.