

Christchurch Schools Rebuild Programme

Issue 7 : Spring 2015

Welcome to the 7th edition of the Christchurch Schools Rebuild (CSR) programme update. The focus of the programme is gradually shifting towards design and construction. We are still working hard to engage with all the schools in the programme and have just completed another round of school visits. A summary of your feedback is included in this issue.

Visits feedback

Our aim is to visit every school in the programme 6 monthly to update them on progress, seek feedback on how we can improve our service, and to find out what other information schools will find helpful.

We have made a real effort to clarify key Ministry contacts, and are happy to report that school advisors attended a significant number of the meetings.

Following each visit, we asked schools to rate us on a scale of 1 (not satisfied) to 5 (very satisfied), answering the question - "Overall, how satisfied are you with the service provided by the MOE property team?" 82% of those who answered the question gave a rating of 4 or 5, 16% rated our service a 3, and 2% rated our service a 2. The prominent themes that came out of the responses are summarised below.

Key feedback themes

- Schools in the CSR programme value clear, factual, up to date, documented, consistent, and timely information that will help them learn from the experiences of others. Schools also valued responsiveness to queries and opportunities to meet property representatives face-to-face.
- Schools highlighted the need for open lines of communication back to Wellington so that lessons learnt can be applied. Additional suggestions for improvement included follow through on actions, clarifying points of contact, updated information when staff changes occur, improved response times, flexibility (school specific solutions), and meeting the educational needs of students.
- Suggestions about how to improve relationships with the Ministry's property team emphasised the importance of regular personal contact, consultation, shared ownership, and ongoing, proactive, transparent communication.
- We were encouraged by the number of positive comments about working relationships with our team.

We are committed to using this information to inform and improve our practices and how we structure future visits.

Minor works

While some projects under the CSR programme involve the building of new schools or major redevelopments, a lot of work is being done on a day to day basis on smaller works that have a big impact.

The minor works team is based in the Ministry's Christchurch office and was established in 2013 to help schools remain operational until they enter the main rebuild programme. Minor works are projects not defined by value, but more by the urgency and school led demand for works. They tend to be driven by remediation of existing earthquake damage and a need for ongoing maintenance. Some projects also deliver larger scale works that facilitate the planned future developments on the school site, such as replacement of demolished buildings or weathertightness remediation. Minor works include a broad variety of jobs, ranging from roof repairs and replacements, asbestos surveys and structural engineering reports, to demolition, infrastructure repairs and prototyping. Since 2013 the minor works team has delivered almost 700 minor works projects in more than 100 schools. The table below gives a sample of minor works completed in CSR schools in the last 18 months:

Work type	Number
Roofing	30
Prototyping	30
Structural strengthening	20
Infrastructure / site works	60

The CSR minor works team currently have around 200 live projects at different stages.



Construction progress at West Rolleston School.

Key updates

- The CSR programme has appointed contractors to 17 school projects.
- 2 PPP schools (Aranui Community Campus and Rolleston College) have started work on site.
- Site works have started on 9 other school projects.
- Rāwhiti, West Rolleston, Waitākiri, Marshland and Lyttelton schools are all in the advanced construction stage.
- 44 schools are currently in design and construction (40% of CSR schools).
- The Design Review Panel, a CSR initiative established to provide quality assurance over design, has now completed over 100 reviews nationally, and identified over \$5 million in savings as well as better design outcomes.
- Another initiative from the CSR programme is the development of standard design guidelines to ensure that design teams receive the best possible briefing before starting new projects, improving efficiencies and design outcomes.
- We have been considering options for decanting schools to generate savings against their budgets. One option is to use the former Richmond School as a decanting site. If schools are interested in using Richmond, they should contact their delivery manager.
- The 'innovation project' was a CSR initiative to challenge the design and construction market to be more efficient in their approach to design and construction without compromising on the quality of buildings or delivery of education. We have appointed 2 consortia who are now working on the South Hornby rebuild project and the new South Rolleston School.



Example of prototyping at St Martins School.

Prototyping case studies

We are in the process of developing some case studies to share information about how schools have approached prototyping.

The full case studies can be found on our website:

www.education.govt.nz/school/property/state-schools/design-standards/flexible-learning-spaces/



Construction progress at Lyttelton Primary School.

Escalation

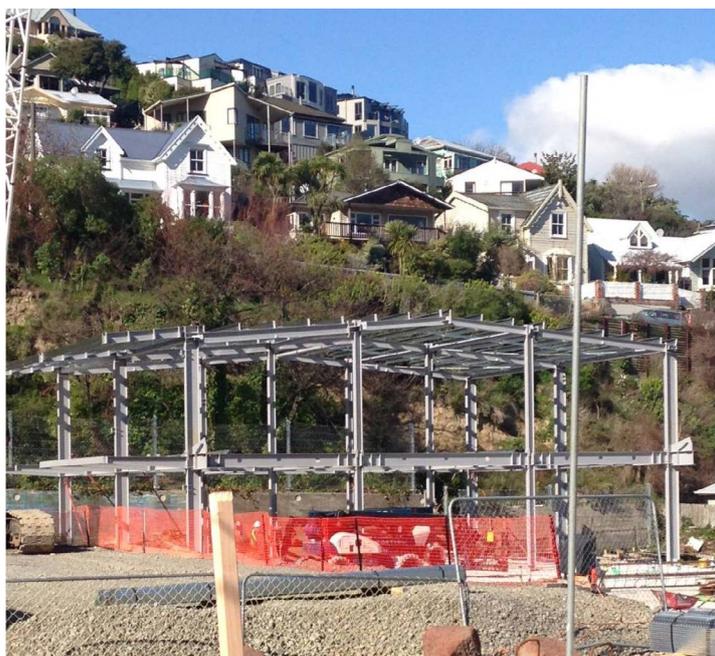
Although we are working towards meeting each school's needs, sometimes things do not go according to plan. We hope that during these times, schools and other interested parties will take every opportunity to work with us, in partnership, to resolve issues through your CSR delivery manager and/or make use of the CSR dedicated email address: chchschoools.rebuild@education.govt.nz to give us feedback.

In the event that you do want to escalate an issue, please contact:

David Hobern, CSR Programme Manager
david.hobern@education.govt.nz

or

Angela Hawkings, CSR Programme Director
angela.hawkings@education.govt.nz



Construction progresses at Lyttelton Primary School. The school is due to open for Term 2, 2016.



QUESTIONS?

If you have any questions about the Christchurch Schools Rebuild programme, please email us: chchschoools.rebuild@education.govt.nz. More information on the programme can be found on our website: www.education.govt.nz/ministry-of-education/specific-initiatives/christchurch-schools-rebuild/